

# Family Assistance Centers (FAC)

The Family Assistance Center (FAC) is set up to help in referrals to agencies that can provide services to the families of our service members. They also make monthly phone calls to families in their database. This includes all branches of services not just the National Guard. Here are some areas that our FAC's help our service members and their families:

- TRICARE Assistance
- DEERS/ID Cards Support
- POC for Legal and Pay Issues
- Financial Counseling and Training
  - Counseling Support/Referral
- Emergency Assistance/Financial Requests
  - POC for Community Support
  - Site for Family Communication
  - Family/Household Emergencies
    - Support FRG Programs
    - Family Care Plan Information
    - POC for Casualty Assistance

“One Stop Shop, No Run Around Policy”